

How Gwynedd Council **Services** have changed during the time of the coronavirus (COVID-19) emergency

Services are the things that Gwynedd Council do for the people of Gwynedd



A lot Gwynedd Council **services** have been stopped or have changed because of coronavirus (COVID-19).

This page let you know where has closed and what has changed.

If you want to know anything about Gwynedd Council **services** that you cannot find here you can phone or contact online:

Online: click on the Gwynedd Council logo

Phone: 01766 771000

These places or services are closed



Every Siop Gwynedd and receptions



Archives (where important old items are kept)



Leisure Centres and sports arranged by the Council



Neuadd Dwyfor in Pwllheli



Storiel in Bangor



The Lloyd George Museum in Llanystumdwy



Parc Padarn and museums in Llanberis



The Glyn areas (lagoons) in Llanberis



Parc Glynllifon outside Caernarfon



Children's parks (some fields and parks play spaces are open so that people can go for a walk)



All slipways for putting boats in the water



Places selling ice cream and other food at the beach



Day centres for older people or disabled people



Grass cutting (but let us know if the length of the grass is dangerous)



Meetings and committees (apart from the ones dealing with the Council's work during the lockdown)

You can still get these Services but they have changed

Nurseries that look after little children



Meithrinfa Plas Pawb is open

If you want to know more about which nurseries are open click on the picture

Schools



Every school will open on 29 June.
The term will end on 27 July.

Less children will go to school every day. They will be taught in small groups.

The schools will contact the families of children and young people to tell them what will happen

There is still help available on [Hwb](#) Dysgu. Click the word [Hwb](#) to go there.

Further education colleges (College Llandrillo Menai) will also start teaching people face to face from 15 June. They will only do this for some people.

The college will contact you if it affects you.

Buses



Some buses have stopped.

You have to look at the bus timetable to see which buses are still going.

You can see the timetables by clicking on the picture of the bus.

Collecting bins and recycling carts



The bins are being collected as usual but sometimes they do not arrive on time.

If they have not been able to empty your bin you should leave it out. They will empty it as soon as they can.

It is possible to order a new bin or recycling crate in the usual way.

If you want bags for a brown bin put out a note for the bin men or women.

Please make sure you put the right things in the right bins and that the recycling is clean.

If you can, please clean the handles of the bin to make sure that the bin men or women are kept safe.

Please do not put tissues in the recycling bin. Put them in a bag in the green bin.

If there is someone in the house with coronavirus (COVID-19) do not put the bins out for 14 days.

Recycling centres



Almost all recycling centres in Gwynedd have now opened again. Garndolbenmaen recycling centre has not opened yet.

You have to phone to arrange a time (slot) before going there. The number is 01766 771000.

You can arrange a time (slot) through the Gwynedd Council website as well.

Do not go to the Recycling Centre if you are feeling ill.

For more information click on the picture.

Home care service



The Council will make sure that the people who need home care most will get it first.

But we will do our best to give home care to those who need it.

We are asking families and friends to help people as much as possible during this time.

Social workers



The [service](#) is still available. The social worker will see if they need to come and see you or if there is another way to help you.

Care homes for older people



You cannot go to see people in a care home.

Blue Badges for disabled people



If you need a new blue parking badge during this time you will have to fill in the form online. To do this click on the blue badge picture.

Housing



If you are a **tenant** in a social housing house and need help with problems with money you should talk to your landlord.

A tenant is someone who pays rent

If you are the **tenant** of a private landlord then you should talk to your landlord first.

You can get help too from Shelter on 08000 495 495 or the Citizen's Advice Bureau (CAB) on 0345 404 0506

The births, deaths and marriages registration **service**



The work of this **service** is to make a record and give a **certificate** when a baby is born, when a couple get married and when someone dies.

A certificate is an official paper

The **service** does not give out birth **certificates** at this time.

Usually you have to have a birth **certificate** to get child benefit or universal credit. You do not have to get one during this time.

There are no weddings happening at this time.

If someone has died you must phone 01766 771000 so that a record can be made.

Libraries



Libraries are now working in a different way.

If you want a book, DVD or anything else from the library you have to order first.

You can arrange to go to get the book you have ordered from the library. Or you can arrange to bring it to you

Only 6 libraries are open but the service will be available for everyone.

The libraries that are open are:

- Bangor Library
- Blaenau Ffestiniog Library
- Caernarfon Library
- Dolgellau Library
- Pwllheli Library
- Tywyn Library

Click on the picture to find out more.

Bangor Crematorium



The Council cleans the crematorium between every funeral.

The Council will make sure that everyone stays 2 meters away from each other as we all need to do.

Beaches



Cars are not allowed to go on to Black Rock beach or Abersoch beach

Tourism



The work of the Council to get tourists to come to Gwynedd has stopped at the moment.

It is important that everyone stays at home.

Public Footbaths



Some paths are closed to make sure that they are not used by too many people. These include paths going up mountains like Snowdon and Cadair Idris.

If you want to know all of the paths that are closed click on the picture to go to the Eryri National Park website.

Planning Service



This service looks at people's plans to build houses and other buildings.

The service is still doing urgent work. This includes work that helps to fight Coronavirus (COVID – 19) such as building new hospitals.

Public Toilets



These are the toilets that the Council look after.

Some of them have now opened. To see which ones are open click on the picture.

Help for businesses



Click on the picture to find out about the support available for businesses.

If you want help with business tax it's best to email than phone. The email address is non-domesticrates@gwynedd.llyw.cymru

If you are a food business that wants to offer a takeaway service you should speak to Gwynedd Council on

food@gwynedd.llyw.gwynedd
01766 771 000