

# HOMELESSNESS PREVENTION SERVICES IN GWYNEDD 2019

Services available locally in Gwynedd, for individuals to gain information and access to the most appropriate services.

Tackling homelessness is not just about providing housing, although this is crucial. We need to make sure that people can access advice, health care, practical support and other services so that they are given the best possible chance of solving their problems and keeping their homes once they've been housed.

## HOMELESSNESS SERVICE GWYNEDD COUNCIL

☎ **01766 771000**

☎ Out of Hours after 5 p.m. - **01248 353 551**

✉ [housing@gwynedd.llyw.cymru](mailto:housing@gwynedd.llyw.cymru)

🌐: [www.gwynedd.gov.uk](http://www.gwynedd.gov.uk)

**For:** Homeless people or are threatened with homelessness  
9am - 5pm Monday to Friday

## SHELTER CYMRU

☎: 01248 671005      **Helpline** 0345 075 5005

✉: [yfelinheli@sheltercymru.org.uk](mailto:yfelinheli@sheltercymru.org.uk)

🌐: [www.sheltercymru.org.uk](http://www.sheltercymru.org.uk)

**For:** Homeless persons; people with rent or mortgage arrears and facing possession proceedings in the County Court; tenants with homes in disrepair;  
Telephone line open 09:30am – 4:30pm. Monday to Friday

## GORWEL CYF

☎: 01758 703087

✉: [homelessness@gorwel.org](mailto:homelessness@gorwel.org)

🌐: [www.gorwel.org](http://www.gorwel.org)

**For:** People who are homeless or in danger of becoming homeless.  
Monday to Friday 9am - 5pm

## 16+ TEAM - GWYNEDD COUNCIL

☎: 01286 682 646

✉: [timol16@gwynedd.gov.uk](mailto:timol16@gwynedd.gov.uk)

🌐: [www.gwynedd.gov.uk](http://www.gwynedd.gov.uk)

**For:** Children and young people aged 16 and 17 who are homeless or at risk of homelessness  
9am-5pm Monday to Friday

## DOMESTIC ABUSE SERVICE

☎ 0300 111 2121  
✉ [degwynedd@gorwel.org](mailto:degwynedd@gorwel.org)  
🌐 [www.degwynedd.co.uk](http://www.degwynedd.co.uk)

**For:** All ages  
Office hours 9.00am - 5.00pm

## GWYNEDD HOUSING OPTIONS TEAM

☎: 01286 685100  
✉: [housingoptions@gwynedd.gov.uk](mailto:housingoptions@gwynedd.gov.uk)  
🌐: [www.gwynedd.gov.uk](http://www.gwynedd.gov.uk)

**For:** People who need advice on their housing options; People who need social housing in Gwynedd; People who are homeless and need advice on accommodation options  
9:00 – 17:00 Monday to Friday (telephone only)

## CARTREFI CYMUNEDOL GWYNEDD CYF

☎: 0300 123 8084  
✉: [enquiries@ccgwynedd.org.uk](mailto:enquiries@ccgwynedd.org.uk)  
🌐: [www.ccgwynedd.org](http://www.ccgwynedd.org)

**For:** People in need of social housing, including people who are: • homeless  
• vulnerable because of their medical or welfare situation • living in sub-standard accommodation  
• suffer from hardship  
Our area offices are open Monday, Wednesday and Friday from 9am until 5pm

## GRŴP CYNEFIN

☎: 0300 111 2122  
✉ [post@grwpcynefin.org](mailto:post@grwpcynefin.org)  
🌐: [www.grwpcynefin.org](http://www.grwpcynefin.org)

**For:** People in need of accommodation  
9am - 5pm Monday - Friday (Penygroes office)  
Appointments only at: Uned 8 Gweithdai Penllyn, Y Bala, LL23 7SP

## NORTH WALES HOUSING

☎: 01248 370227 - Office  
01248 362211 - St Mary's Hostel - Direct Access  
01248 372083 - Pendinas - Agency Referral  
🌐: [www.nwha.org.uk](http://www.nwha.org.uk)

**For:** Vulnerable clients in need of support 16years + - no upper age limit  
Office - 9am to 5pm Monday to Friday.

## Other services:

### HOUSING BENEFIT UNIT - GWYNEDD COUNCIL

☎: 01286 682 689

✉: budd-daliadau@gwynedd.llyw.cymru

🌐: [www.gwynedd.gov.uk](http://www.gwynedd.gov.uk)

**For:** Gwynedd residents of any age who are on low income  
9.00am – 5.00pm Monday to Friday

### CAIS

☎: 0345 06 121 12

✉: enquiries@cais.org.uk

🌐: [www.cais.co.uk](http://www.cais.co.uk)

**For:** People who are having problems with addiction, adverse mental health, unemployment, offending and other life challenges, as well as offering assistance and information to their families and friends.

9 am - 5 pm Monday to Friday

### ABBEY ROAD CENTRE

☎: 01248 354888

✉: ARC@abbeyroadcentre.co.uk

🌐: [www.abbeyroadcentre.co.uk](http://www.abbeyroadcentre.co.uk)

**For:** 18+ Individuals who are suffering emotional distress / mental ill health  
Monday - Thursday 9.00 a.m. – 5 p.m - Friday 9 a.m. – 4 p.m.  
Drop in service open Wednesday, Thursday, Friday between 10am - 4pm

### CITIZENS ADVICE BUREAU (CAB)

☎: 0345 450 3064

✉: admin@cabgwynedd.co.uk

🌐: [www.cabgwynedd.org/](http://www.cabgwynedd.org/)

**For:** Any member of the public requiring general advice and information  
Monday to Friday 09.00 – 4.30p.m.

### GISDA

☎ 01286 671153 /01766 830 260

✉ gisda@gisda.co.uk

🌐 [www.gisda.co.uk](http://www.gisda.co.uk)

**For:** Young people/families primarily between 16-25  
9am – 5pm Monday to Thursday - 9am – 4.30pm Friday  
24/7 out of hours service

### Substance Misuse Service - Betsi Cadwaladr University Health Board

Tel: 03000 853 333

**For:** Problematic substance misuse  
Monday - Friday 9 – 5p.m.

## **Hafan Cymru**

☎: 01248 671891 **Helpline** – 0808 801 0800

✉: enquiries@hafancymru.co.uk

🌐: [www.hafancymru.co.uk](http://www.hafancymru.co.uk)

**For:** Young people between 16 and 25 years old, with various needs, including homelessness, abuse, mental health issues, young offenders, substance misuse.  
9 – 5p.m.

## **Hafal**

☎: 01766 513800

✉: Arosfa@hafal.org

🌐: [www.hafal.org](http://www.hafal.org)

**For:** Individuals who are suffering from severe Mental Health problems and their families.  
10am -1pm Monday, Tuesday, Thursday and Friday