

## **Social Services and Well-being (Wales) Act 2014: How does this affect my care and support?**

The Social Services and Well-being (Wales) Act is a new law that gives you more of a say in the care and support you receive.

To support you to achieve well-being, you are able to make decisions about your care in partnership with professionals. To help you to do so, you have easy access to information and advice about what is available in your area.

Carers have an equal right to be assessed for support, to those that they care for, and more people are entitled to Direct Payments.

A new assessment process for care and support is based on what matters to you as an individual. It considers your personal strengths and the support available to you from your family, friends and others in the community.

The assessment is simpler and can be carried out by one person on behalf of a range of organisations.

Stronger powers to keep people safe from abuse or neglect have also been introduced.

The Social Services and Well-being (Wales) Act came into force in April 2016.

### **Contact details and further information:**

#### **Adults, adults with disabilities and carers:**

##### **Llŷn area**

**E-mail:** [OedolionLlyn@gwynedd.llyw.cymru](mailto:OedolionLlyn@gwynedd.llyw.cymru)

**Phone:** 01758 704099

##### **Caernarfon area**

**E-mail:** [OedolionCaernarfon@gwynedd.llyw.cymru](mailto:OedolionCaernarfon@gwynedd.llyw.cymru)

**Phone:** 01286 679099

##### **Bangor area**

**E-mail:** [OedolionBangor@gwynedd.llyw.cymru](mailto:OedolionBangor@gwynedd.llyw.cymru)

**Phone:** 01248 363240

##### **Eifionydd-North Meirionnydd area**

**E-mail:** [OedolionEifionydd/GogMeirionnydd@gwynedd.llyw.cymru](mailto:OedolionEifionydd/GogMeirionnydd@gwynedd.llyw.cymru)

**Phone:** 01766 510300

##### **South Meirionnydd area**

**E-mail:** [OedolionDeMeirionnydd@gwynedd.llyw.cymru](mailto:OedolionDeMeirionnydd@gwynedd.llyw.cymru)

**Phone:** 01341 424499

**Children and young carers:**

**E-mail:** [cyfeiriadauplant@gwynedd.llyw.cymru](mailto:cyfeiriadauplant@gwynedd.llyw.cymru)

**Phone:** 01758 704455

**Disabled children:**

**Arfon:** 01286 674686

**Dwyfor:** 01758 704425

**Meirionnydd:** 01341 424503

Or for further information:

<http://gov.wales/topics/health/socialcare/act/?lang=en>