

# Cynllun Cymhwysedd Hyblyg ECO Help i Wresogi

## ECO Help To Heat Flexible Eligibility Scheme

Tai ac Eiddo /  
Housing and Property

The Energy Company Obligation (ECO) is a grant scheme allowing energy efficiency improvements for customers in fuel poverty. Under the ECO Help to Heat flexible eligibility, obligated energy suppliers will be able to use the “flexible eligibility” mechanism for up to 25% of their ECO Affordable Warmth obligation by installing energy saving measures in premises that have been deemed eligible by local authorities.

Gwynedd Council has published a Statement of Intent allowing the delivery of this scheme in Gwynedd:  
<https://www.gwynedd.llyw.cymru/en/Council/Strategies-and-policies/Housing/ECO.aspx>

The Statement of Intent sets out the eligibility criteria (applicants must be living in a property with an EPC certificate of E, F or G or score highly on the application if they don't have an EPC).

### What kind of measures are offered through the scheme?

Cavity Wall Insulation, Internal Wall Insulation, Room in Roof Insulation, Electric Storage Heaters, Underfloor Insulation, Loft Insulation, First Time Central heating, Boiler Replacements

### Steps involved

1. Householders will need to make contact with Menai Heating (01248 421 044)
2. Menai Heating will check that the owner of the property and the property meet the scheme's criteria. They will arrange for a survey of the property to be carried out, looking at things such as the age of the boiler, existing insulation measures in place and the number and size of the rooms.
3. Householders will be asked to complete a short application form that is submitted to Gwynedd Council for determining eligibility. The application form must be returned to Menai Heating who will submit the application on the householder's behalf.
4. Once the Council has confirmed the eligibility, Menai Heating will then send a report to an energy company who will then offer a sum of money that they deem appropriate to improve the energy efficiency rating of the property.
5. The decision of whether the applicant receives support will be made by the energy company. A signed Declaration by Gwynedd Council will not guarantee the installation of any improvements as the final decision will be with the energy company.
6. If the cost of the installation is below the cost of the offer by the energy company, the work will go ahead free of charge. If not, the owner of the property may be required to make a financial contribution that Menai Heating will advise on. The owner is under no obligation to proceed with the installation at this stage.
7. Menai Heating will then arrange a date to undertake the improvement works.