

## NHS healthcare professional letter template for ECO4 Flex:

[Dr/ GP name]

[Dr/ GP title]

[NHS trust/ board/ GP address ]

[Postcode]

[Date: XX/XX/XXXX]

[Patient's name]

[Patient's address]

[Patient's postcode]

To: [local authority name],

Having carefully considered the patient's medical health conditions, I hereby refer [patient's name] for the ECO4 Flexibility (ECO4 Flex) policy, as set out by the Department of Business, Energy and Industrial Strategy (BEIS) via:

[Please cross one box only]

- **Households identified as vulnerable according to NICE Guidance**

**(NG6: Recommendation 2):** Route 2

As outlined in the ECO4 Flex Administrative Guidance<sup>1</sup>, Route 2 refers to a person living at the premises who is considered to be vulnerable to the cold-

- (i) under the guidance entitled "Excess winter deaths and illness and the health risks associated with cold homes" published by the National Institute for Health and Care Excellence on 5<sup>th</sup> March 2015 (NICE Guideline NG6); and
- (ii) for a reason other than their low income, (see recommendation 2 of the NICE Guidance NG6).

The full list of NICE proxies can be found online<sup>2</sup>.

- **Person suffering from severe or long-term ill-health:** Route 3

As outlined in the ECO4 Flex Administrative Guidance, Route 3 refers to ECO4 legislated conditions listed below in the table.

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<sup>1</sup> [ECO4 Guidance: Local Authority Administration | Ofgem](#)

<sup>2</sup> [1 Recommendations | Excess winter deaths and illness and the health risks associated with cold homes | Guidance | NICE](#)

<u>Route 2</u>	<u>Route 3</u>
<input type="checkbox"/> • Household suffering from cardiovascular conditions or,	<input type="checkbox"/> • A cardiovascular condition,
<input type="checkbox"/> • Household suffering from respiratory conditions (in particular, chronic obstructive pulmonary disease and childhood asthma) or,	<input type="checkbox"/> • A respiratory disease,
<input type="checkbox"/> • Household suffering from mental health conditions or,	<input type="checkbox"/> • Limited mobility,
<input type="checkbox"/> • Household suffering disabilities or,	<input type="checkbox"/> • Immunosuppression
<input type="checkbox"/> • Household with an older person (65 and older) or,	
<input type="checkbox"/> • Part of household with young children (from new-born to school age) or	
<input type="checkbox"/> • Household with a pregnant woman	

**Households identified as vulnerable according to NICE Guidance (NG6: Recommendation 2):**

I can confirm that the named patient falls under the vulnerable category as listed under Route 2 in the [NICE guidance: NG6, Recommendation 2](#), and suffers from one of the listed health conditions, with the exception of the low-income proxy and may benefit from assistance under ECO4 Flex scheme which aims to assist low income and vulnerable households.

\* **All** referrals must be sent from a valid NHS email address.

Name \_\_\_\_\_ Signature \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**Person suffering from severe or long-term ill-health:**

I can confirm that the named patient suffers from one of the four health conditions listed above under Route 3 and that their health condition is adversely affected by living in a cold home.

\* **All** referrals must be sent from a valid NHS email address.

Name \_\_\_\_\_ Signature \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_